

Program Overview

The Vaccine Injury Support Program (VISP) is a no-fault program that provides compensation for anyone vaccinated in Canada (except for Québec)* who has experienced a serious and permanent injury as a result of receiving any Health Canada authorized vaccine after December 8th, 2020.

The VISP is being administered and delivered independently by Raymond Chabot Grant Thornton Consulting Inc. (RCGT) with the help of key medical experts, and funding provided by the Public Health Agency of Canada.

Eligibility Criteria

All of the below criteria must be met in order to be eligible for the VISP:

1. Health Canada Authorized Vaccine.
2. Claim is filed within three (3) years after the date of vaccination, date of death, or date when an injury first becomes apparent.
3. The injury is reported to a health care provider.
4. Date of vaccination was on or after December 8th, 2020.
5. Vaccine was administered in Canada.
6. The injury is serious and permanent or has resulted in death.

How to Apply

1. Visit www.vaccineinjurysupport.ca
2. Select 'Submit a Claim'
3. Complete the screening questions
4. Download the VISP application forms
5. Mail the completed forms to the address listed at the bottom of the page

Applicants or authorized representatives in conjunction with the Physician who assessed the injury will be required to provide the following information during the application process:

- Physician contact information
- Patient and/or representative(s) contact information
- Details specific to the vaccine and injury
- Relevant medical consultation reports

Once your application has been submitted, a Case Manager will be assigned to a claimant and will contact them in a timely manner.

Following the initial intake process, claimants may be requested to provide consent to VISP to access medical records. Claims are assessed on a case-by-case basis and processing wait times may vary.

**Individuals who received vaccination in the province of Québec will continue to have access to the longstanding Québec Vaccine Injury Compensation Program*

FAQ: The following frequently asked questions provide further insight to the program details.

Q: What constitutes a serious and permanent injury?

A: A serious and permanent injury is defined as a severe, life-threatening or life-altering injury that may require in-person hospitalization, or a prolongation of existing hospitalization, and results in persistent or significant disability or incapacity, or where the outcome is a congenital malformation or death.

Q: Which vaccines are covered under VISP?

A: All current and future Health Canada authorized vaccines or immunoglobulins that provide protection from preventable infectious disease, administered in Canada on or after December 8, 2020, will be covered under the VISP. This includes vaccines authorized under the Food and Drug Regulations as well as the Interim Order Respecting the Importation, Sale and Advertising of Drugs for Use in Relation to COVID-19.

Q: What type of financial support payments will the VISP provide?

A: Eligible individuals may receive income replacement indemnities; injury indemnities; death benefits; coverage for funeral expenses; reimbursement of eligible costs such as otherwise uncovered medical expenses.

Additional frequently asked questions can be found on the VISP website under the FAQ tab.

For more information, visit: www.vaccineinjurysupport.ca

Or contact the VISP at info@vaccineinjurysupport.ca /

Toll Free: **1-833-489-0839**

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